



O'Fallon Public Library

Community Survey: Executive Summary

December 2025

In April 2025, Discovery Works conducted an online survey of O'Fallon residents on behalf of the O'Fallon Public Library. The purpose of the survey was to better understand area residents' perceptions of and priorities for the Library. Six hundred thirty five (635) respondents completed the survey, and results are weighted by gender.

Rating the Library

When asked to grade the "quality of services provided by the O'Fallon Public Library," respondents were overwhelmingly positive. Seven in ten (69.8%) gave the Library an "A," while another quarter (22.7%) rated it a "B."

Respondents were also asked to evaluate the performance of O'Fallon in a number of different areas and, in every case, majorities gave the Library high marks.

- Providing adequate parking space for those who visit (93.0%, excellent/good)
- Providing quiet places to sit and use library materials (89.0%)
- Conveniently located for most community members (88.9%)
- Keeping up-to-date with technology (82.6%)
- Keeping up with the repair and maintenance of the Library building (82.2%)
- Building partnerships with local schools, businesses and other organizations (59.7%)
- Providing adequate study rooms (59.7%)
- Providing adequate meeting space for community groups (56.0%)

Statements about the Library

Respondents were presented with several "statements that some people might make about the O'Fallon Public Library" and asked to indicate how strongly they agreed or disagreed with each. Very high percentages of respondents agreed with positive statements about the Library. There was less consensus about whether the Library offers enough space for its users, and few agreed that libraries are "simply not needed."

- The Library greatly contributes to the high quality of life found in O'Fallon. (94.2%, strongly/somewhat agree)
- Supporting the Library is a great investment for keeping our community strong. (94.0%)
- Our Library is a source of pride in O'Fallon. (92.6%)
- The Library staff is knowledgeable and resourceful. (91.4%)



- The Library promotes lifelong learning through its services, classes and events. (90.2%)
- The Library offers a full range of classes and events for all age groups, young and old alike. (76.9%)
- There is not enough space in the building for the number of children and adults that use the Library. (43.2%)
- With so much technology in homes, public libraries are simply not needed. (7.2%)

Priorities for Library improvements

When asked to place a priority on several possible improvements to the Library, half or more respondents placed a “very high” or “high” priority on all but one of these items, with additional programs and services most likely to be cited as priorities.

- Provide additional programs and services for older adults (68.8%, very high or high)
- Additional services, classes and events for young children (63.7%)
- Create additional quiet space or rooms for reading (53.2%)
- Offer additional study rooms for small groups (50.4%)
- Expand and enlarge space for community group meetings (50.2%)
- Offer facilities that are more accessible for those with disabilities (50.1%)
- Add computer workstations (45.9%)

Other questions about the Library’s future

Respondents were told that “the library is tentatively considering relocating to a larger and more accessible facility to keep up with the demands of our growing community” and asked to what extent this idea should be explored. Almost seven in ten (68.5%) said that this idea should definitely (38.4%) or probably (30.1%) be explored. Fewer than a quarter (23.9%) said that it should probably (13.3%) or definitely (10.6%) be explored.

Another question noted that, “as part of a potential new facility, some have suggested incorporating the local history museum into the library to showcase and preserve our community’s local heritage through exhibits, interactive learning, and archival research” and asked to what extent this idea should be explored. Two thirds (66.9%) said that it should definitely (29.7%) or probably (37.2%) be explored, compared with a quarter (25.0%) who answered that it should probably (14.4%) or definitely (10.6%) not be explored.